

## Jayne's Luxury Rentals Covid-19 Cleaning Protocols

Jayne's Luxury Rentals is committed to keeping our Owners and our Guests as safe as possible. Therefore, if you have a rental at your cottage during this time, we wanted to assure you that we are following health and safety practices recommended by the CDC. In order to ensure we remain compliant with the attempts to curtail the spread of Covid-19, the following precautions and procedures are now in practice:

- Cleaners are not to report to work if they are feeling ill, we ask that Owners and Guests contact us if they are feeling ill and to postpone the clean
- Our cleaners are practicing social distancing. If you could leave the cottage during the cleaning, that would be preferred
- Cleaners will perform proper hand washing techniques pre, during and postcleaning as well as wearing protective equipment (mask and gloves)
- Footwear and coats are left at the entrance
- Ventilate rooms before cleaning to have air-flow circulate, leave windows open if possible during the entire cleaning process
- Clean using detergent or soap and water to remove dirt, grease, dust and germs. Once the surface is clean, time to disinfect. Use most common household disinfectants registered by the Environmental Protection Agency (EPA), as well as cleaning solutions with diluted household bleach or atleast 70% alcohol are believed to be effective against the coronavirus. Leave disinfectant on hard surfaces "high touch areas" for 10 minutes then wipe off.
  - Doorknobs, cabinet pulls/handles
  - Light switches/thermostats/sonos music controls
  - Remote controls/electronics
  - Window sills, window handles and railings
  - Small appliances (toaster, coffee maker, toaster oven, blenders, etc)
  - Large appliances (dishwasher, washer/dryer, fridge, oven)
  - Other games, books, cleaning supplies, picture frames, ornaments, etc.
- Jayne's Luxury Rentals "sanitizes" (washing and drying using the hottest water and highest heat setting possible) soft surfaces such as: linens, towels, duvets, blankets.
- Do not reuse microfibre cloths, mops or sponges unless sanitized between uses
- Clean and disinfect laundry baskets and hampers.
- Empty the vacuum cleaner after each cleaning, wipe down with disinfectant.
- Guests and Owners need to understand that our new cleaning procedures will increase our cleaning times by 1/3.
- We advise waiting 24-48 hours after cleaning for Owners to return to their cottage.